

## **IT Helpdesk**

IT Services staff will be monitoring the helpdesk during normal working hours so any requests for support can be emailed to:

[itsupport@bridgend.ac.uk](mailto:itsupport@bridgend.ac.uk)

In addition there will be limited telephone support by calling **01656 302302** and extension **373**

## **Password Resets**

Whilst password resets can be done from the helpdesk you may also set up self service password resets in advance, you can do this by following this [\[guide\]](#)

## **Digital Technologist Support**

The **Digital Technologist** team will also be available to support delivery and can be contacted either via their website:

<https://sites.google.com/bridgend.ac.uk/den01>

Or emailing [dl\\_digitallearningtechnologists@bridgend.ac.uk](mailto:dl_digitallearningtechnologists@bridgend.ac.uk) and a member of the team will get back to you